



INTERNATIONAL HEALTH INSURANCE

for individuals and
corporate groups
in China



Allianz JD

Allianz Jingdong General , in partnership with Allianz Care offers a range of international healthcare plans designed for international and local individuals and corporate groups in China. Allianz Jingdong General is the insurer and administrator for members based in China, and Allianz Care provides members outside China with access to a global provider network.

This partnership combines the local insurance knowledge of Allianz Jingdong General and the vast experience of Allianz Care in providing international health cover for individuals and corporate groups. We offer comprehensive international health insurance managed entirely from within the Allianz family and supported by a market leading quality of service.



Over a century of insurance expertise

Founded in 1890, the Allianz Group is one of the leading global services providers in insurance and asset management.

WHO WE ARE

Allianz Jingdong General Insurance Company offers a range of insurance services including health, property, liability, engineering, motor and domestic credit insurance, as well as personal accident insurance. Allianz Jingdong General has offices in Shanghai, Beijing and Shenzhen.

Allianz Care, through its international health experts, provides health insurance solutions on a global scale. The company's structure, product design and support services have been specifically developed to meet the health insurance needs of individuals or families and corporate groups.

KEY REASONS TO CHOOSE ONE OF OUR INTERNATIONAL HEALTH SOLUTIONS

Single supplier solution – healthcare plans are provided, monitored and managed directly by Allianz

Flexible, modular plan design – you can create the plan that best suits your needs

Tailored healthcare plan solutions – larger corporate groups have the ability to tailor solutions to cater to the needs of employees

Exceptional cover for chronic and congenital conditions

Provider Network – ability to tailor provider network access for members to suit their budget

Deductible waiver option – individual members can save when accessing out-patient treatment in public hospitals, including VIP wings or International wings

Choice of three geographical regions – it is possible to choose from: Worldwide, Worldwide excluding USA and Greater China only (Mainland China, Hong Kong, Macau and Taiwan)

Pre-existing conditions are covered – ability to accept a wide range of pre-existing conditions on cover for individuals and underwritten groups

Direct settlement - available for in-patient, out-patient and dental treatment at medical facilities throughout China, plus access to Allianz Care's global medical network outside China

24/7 bilingual Helpline for general queries and Emergency Assistance Services in Chinese and English

Ease in transferring to an equivalent Allianz Care's International Healthcare Plan if relocating outside China, where available

Policy documents available in Chinese or English

Fully completed medical claims processed within 48 hours



A FLEXIBLE RANGE OF INTERNATIONAL HEALTHCARE PRODUCTS

Clients are offered a selection of Core Plans which cover a wide range of in-patient and day-care treatments, plus additional benefits such as medical evacuation, oncology (covered at full refund), rehabilitation treatment and palliative care.

Individuals can supplement their chosen Core Plan with Out-patient, Dental, Maternity and Health and Wellbeing Plans, while corporate groups can choose to add an Out-patient, Dental and/or Repatriation Plan. Please refer to the relevant Table of Benefits for further details.

Individuals and corporate groups can also choose the geographical region in which their cover applies from the available options. This flexibility ensures that cover is appropriate based on their particular needs and budget.

EXTENSIVE MEDICAL NETWORK

Members can avail of cashless access to treatment via the direct billing network of 450+ medical providers in China. This includes a comprehensive network of private hospitals, public hospitals, clinics, day-care and out-patient centres, as well as dental facilities.

For treatment outside China, members can avail of direct settlement for in-patient treatment and out-patient treatment in several clinics through Allianz Care's extensive global network of medical providers.



GLOBAL AND LOCAL SUPPORT SERVICES

The cover we offer is supported globally by a range of localised services and business partnerships, specifically designed around individuals and corporate clients.

These include:



Our Helpline available 24 hours a day, 7 days a week to handle, any questions about your cover or if you need assistance in case of an emergency.



Our local support team based in Shanghai and Beijing to provide advice and support services. These services include client services, claims services, medical support, case management and Medical Provider Services.



Our local team can also support brokers in areas such as corporate client on-boarding and presentations, the individual application process and with any ad hoc training requirements.



Local Medical Services Teams provide 'on the ground' medical support.



An extensive medical provider network in China including providers in remote areas, plus Allianz Care's global provider network outside China. These networks will provide members with cashless access to treatment in the majority of cases.



Locally assisted medical evacuation and repatriation services, using the most suitable local partner to provide fast, convenient and safe transport.



Reporting available for corporate group schemes where members are based inside or outside China.



A sophisticated range of Online Services for individual and group members, as well as for Group Scheme Managers (in the case of corporate groups).

This information is for introductory purposes. It is not legally binding on any parties. For legal contractual rights and obligations, please refer to our benefit guide, table of benefits and insurance policy documents.

FOR FURTHER DETAILS, PLEASE CONTACT:



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For further information on our insurance solutions,
please visit: [https://www.allianz360.com/
allianzworldwidecare/index.htm](https://www.allianz360.com/allianzworldwidecare/index.htm)

Agent details and stamp



Follow us on WeChat for lots of great health and wellness articles for you and your family. Via our WeChat profile you can also find information on our International Health solutions, and you can access our medical provider finder.

Allianz Jingdong General Insurance Company Ltd. is the insurer and the inside mainland China administrator of this policy. The company is registered in China and regulated by the China Banking and Insurance Regulatory Commission. Registered Office: Unit 01-05, 11 & 12, 34th floor, Main Tower, Guangzhou International Finance Center, 5 Zhujiang Xilu, Tianhe District, Guangzhou, Guangdong, P.R. China. Registered No.: 914400005517258765.

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